



Terms and Conditions

1. CONTRACT

Gatehouses of Fleet offers short term holiday rentals. The Contract is between Gatehouses of Fleet and you (the Client). Any issues arising under the Contract should be addressed to gatehousesoffleet@gmail.com. The Contract is entered into when Gatehouses of Fleet issues the confirmation booking email/form and will be subject to all the Booking Conditions. The Client is advised to check the confirmation booking form thoroughly.

2. PAYMENT

A deposit of Fifty percent (50%) of the rental fee is payable if the booking is made more than 60 days before the start of the rental. The balance shall be payable 60 days before the commencement of the rental. Non-payment of the balance of the rent on or before the due date shall be construed as a cancellation of the contract by the Client. For bookings made less than two clear calendar months before the commencement of the rental the total fee is payable. All payments shall be made to: Gatehouses of Fleet by internet banking or Stripe Credit Card payments via the Gatehouses of Fleet website – www.gatehousesoffleet.com

3. CANCELLATION

Any cancellation made by the Client for whatever reason shall be in writing and addressed to Gatehouses of Fleet email address as Condition 2 above. On receipt of notice of cancellation, Gatehouses of Fleet will seek to re-let the property for the period of the booking. If Gatehouses of Fleet succeeds in re-letting the property for the whole period it shall refund all the monies paid less an administrative charge of £50 per booking. If Gatehouses of Fleet only succeeds in re-letting the property for part of the period booked it shall refund an amount equal to the money paid less (1) the rental for the period which is not re-let and (2) an administrative charge of £50. If Gatehouses of Fleet is unable to re-let the property at all then all monies paid by the Client shall be forfeit to Gatehouses of Fleet. Gatehouses of Fleet strongly recommends Clients to take out Cancellation Insurance.

4. CHANGES OF DATE

Gatehouses of Fleet may consider a request from a client to change the dates of the booking after confirmation has been issued. Agreement will be given subject to all the following conditions being met: (1) the request is received more than two clear calendar months away from the start of the booking; (2) the client pays an administration fee of £50 plus any increase in charge for a higher rate week where applicable.



5. VAT

VAT is included in the rental fee where applicable.

6. PERIOD OF HIRE

Rentals commence, unless otherwise notified at 4.00 pm on the day of arrival and terminate at 10.00 am on the day of departure.

- * Minimum stay over the Christmas and New Year period is 7 nights.
- * Minimum stay over the New Year period is 7 nights.
- * Minimum stay over the Easter period is 7 nights
- * Minimum stay over other peak periods is 7 nights.
- * Weekly bookings run from Saturday to Saturday.
- * Shorter period bookings are available in Low season on request

7. USE OF PROPERTY

The number of persons occupying a property must not exceed the maximum number stipulated on the website and the booking form. The property will be used for personal and domestic purposes only. The property shall not be used for any commercial purposes without the written consent of Gatehouses of Fleet. All Gatehouses of Fleet properties operate a no smoking policy. Gatehouses of Fleet reserves the right to refuse entry and/or to serve eviction notices effective immediately on the entire party if these conditions are not observed and to charge a deep clean fee of £100.00

8. COMPLAINTS

Should there be any cause for complaint during the occupation of the property it must be notified promptly to Gatehouses of Fleet and in case of serious problems confirmed in writing.

9. BREAKAGES OR DAMAGE

The Client is legally bound to reimburse Gatehouses of Fleet for replacement, repair or extra cleaning costs on demand.

10. CARE OF THE PROPERTY

The Client shall take all reasonable and proper care of the property and its furniture, pictures, fittings and effects in or on the property and leave them in the same state of repair and condition and in the same clean and tidy condition at the end of the rental period as at the beginning.

11. PETS

Pets are permitted by prior arrangement only. Gatehouses of Fleet reserves the right to refuse entry and/or serve eviction notices effective immediately on the entire party if Condition 11 is not observed.

12. LIABILITY

Gatehouses of Fleet shall not be liable to the Client or third parties for any accident, damage, loss, injury, expense or inconvenience, which may be suffered, incurred, arise out



of or in any way connected with the rental. No term of the Contract is enforceable under the Contracts (Rights of The Third Parties) Act 1999 by a person who is not a party to the Contract. If the property which the Client has booked becomes unavailable or unusable for some reason prior to the date of a booking, then Gatehouses of Fleet's obligation will be to (1) use their best endeavour to find a suitable alternative property, or failing which (2) to reimburse the Client for any monies paid.

13. WARRANTIES

Gatehouses of Fleet does not warrant and is not responsible for the accuracy of any verbal information given or statements made by its servants or agents.

14. RIGHT OF ENTRY

Gatehouses of Fleet shall be allowed the right of entry to the property at all reasonable times for purposes of inspection or to carry out any necessary repairs or maintenance.

15. DETAILS OF GUESTS

Clients are requested and agree to provide the following information:

- * number of guests
- * names of every guest
- * ages and number of guests under 18 (eighteen) years of age
- * addresses and telephone numbers (mobile and land line) of the adult who sends payment

16. ADULT SUPERVISION

Clients are requested and agree that all guests under the age of 18 (eighteen) years of age will be supervised by an adult for the whole duration of the rental. At the discretion of Gatehouses of Fleet an adult who will be held responsible for all minors under eighteen (18 years) may submit their name, address and telephone number and pay a refundable security/damage deposit (amount to be agreed prior to booking).

17. PRICE RESTRUCTURING

Gatehouses of Fleet reserves the right to restructure prices for available rentals at any time.

18. LINEN

All bed linen (not cot) is supplied and all bath towels (not beach) are supplied for the duration of the rental period.

For all correspondence, please email us at gatehousesoffleet@gmail.com



19. DOGS

We are able to accept well behaved dogs Knockinkle and Granary (Willow on request and at our entire discretion). We make a small charge per pet and ask that you follow our Terms & Conditions.

Terms & Conditions for pet owners: Pets are only accepted by arrangement. Any agreement to allow pets onto the property is conditional that under no circumstances are they allowed into the bedrooms. Pets should not sit, or lie on any of the sofas, chairs or other soft furnishings. Pets are accepted on the condition that they are not allowed to foul in the garden areas and otherwise in the vicinity of the property. The pet owner will clean up any mess caused. For the consideration of other guests, pets must be kept under control at all times and not left in the property unattended at any time. Failure to comply will render the contract terminated and you may be asked to remove the pet from the premises.

20. DATA PRIVACY STATEMENT

We treat any data collected during the course of making bookings or dealing with enquiries in strict confidence. Your data will never be sold. By accepting these terms and conditions you are indicating your consent to receiving communications from us

We do not store customer credit card details.